

TERMS AND CONDITIONS

Camping Municipal "Les Feuilles"



TERMS OF RESERVATION

The reservation becomes effective only with the agreement of the campsite, after receipt of the deposit and either upon receipt of the booking contract duly completed and signed, or upon your agreeing to the general conditions of sale when booking online.

The booking is made strictly personal. You can not under any circumstances sub-let or transfer your reservation without the prior consent of Camping Municipal "Les Feuilles".

Minors must be accompanied by their parents or legal guardians.

PRICES AND TOURIST TAX

- Prices shown are valid for the 2019 season.
- The amount of the tourist tax is 0.30 € per person over 18 years per night .

PAYMENT TERMS

- For bookings made over 30 days before arrival, a deposit of 30% of the total amount of the reserved services must be paid when booking. The balance must be paid no later than 30 days before the date of beginning of the stay at the campsite.
- For bookings made less than 30 days before the date of arrival, full payment must be made at time of reservation at the campsite.

CANCELLATION AND CHANGES

1. Modification of your booking

Changes to your booking may be made at no cost, subject to availability. If no message from you indicating a postponement of your arrival date, location will be available for sale again 24 hours after the arrival date specified on the contract and you will consequently lose the benefit of your reservation.

2. Services not used

Any stay interrupted or cut short (late arrival, early departure) by you, shall not give right to a refund.

3. Cancellation by the Camping Municipal "Les Feuilles".

In case of cancellation made by Camping Municipal "Les Feuilles," except in cases of "force majeure", the stay will be reimbursed. This cancellation shall nevertheless not incur the payment of damages.

4. Cancellation by the Customer

Any cancellation of a booking must be made in writing (recorded delivery) to the Camping Municipal "Les Feuilles". The repayment of the sums paid after deduction of the amounts is specified below:

If cancellation occurs:

- More than 30 days before the start date of stay: the deposit will be retained by the Camping Municipal "Les Feuilles"
- Less than 30 days before the start date of stay: 100% of the amount will be retained by the Camping Municipal "Les Feuilles".

YOUR STAY

1. Arrival

Between 15h00 and 19h00 during the high season.

In low season, you must contact the Camping Municipal "Les Feuilles" to make an appointment .

If you rent a chalet , a deposit of 150.00 € will be necessary at your arrival.

2. During your stay

It is the camper to contract an insurance: the campsite declines all responsibility in case of theft, fire, bad weather, etc and in case of any incident concerning the civil responsibility of the camper. All clients must comply with the rules of procedure. Each title resident is responsible for disturbances and nuisance caused by persons staying with or visiting him.

3. Departure

High and low season: The pitch must be free from 12.00. Bungalows and chalets must be free from 12.00.

ANIMALS

Pets are welcome at Camping Municipal "Les Feuilles", free of charge, upon presentation of vaccination book (except the dogs of 1st category). They must be kept on leash. The vaccination record for dogs and cats must be current.

COMPUTER AND FREEDOM

The information you provide in connection with your order will not be passed to any third party. This information will be considered by the Camping Municipal "Les Feuilles" as confidential. They will be used solely by the internal services of Camping Municipal "Les Feuilles" to process your order and to reinforce and personalize the communication and service offering reserved for customers of Camping Municipal "Les Feuilles" according to your centers interest.

According to the Data protection act of January 6th, 1978, you have a right of access, rectification and opposition to personal data about you. To do this simply make the request by post to the following address, indicating your name, surname and address: Camping Municipal "Les Feuilles" 18, rue du Châtillon 71170 CHAUFFAILLES.

"In the event of a dispute and after having seized the client's" customer service ", any client of the campsite has the possibility of seizing a consumer mediator within a maximum of one year from the date of the complaint Written by LRAR to the operator. The details of the mediator that may be entered by the client are as follows:

Le CMAP (Centre de Médiation et d'Arbitrage de Paris – CCI de Paris)

Saisine par internet en remplissant le formulaire prévu à cet effet : www.cmap.fr

Saisine par mail : consommation@cmap.fr

Saisine par voie postale : 39, avenue F.D. Roosevelt 75008 PARIS Téléphone : 01 44 11 95 40